



Western Reserve

Area Agency on Aging

NOTICE: 0124201903

DATE: January 24, 2019

TO: Older Americans Act Provider Network

FROM: Karen Webb, Director, Program Development & Planning

RE: SCAM ALERT! Help Us Raise Awareness

CONTACT: Social Security's Office of the Inspector General

by calling 1-800-269-0271 or [submitting a report on the OIG website](#)

Provider Network:

The Western Reserve Area Agency on Aging is sharing this scam alert. Please alert your clients and staff to these fraudulent calls from scammers posing as Social Security.

Dear Colleague:

We have become aware of reports of fraudulent telephone calls from individuals claiming to represent the Social Security Administration (SSA). In them, unknown callers are using threatening language to warn unknowing victims that they will be arrested or face other legal action if they fail to call a provided phone number or press the number indicated in the message to address the issue. In some instances, these unknown callers switch tactics and communicate that they want to help an individual with activating a suspended Social Security number. Such calls are a scam, and are **not** coming from official SSA representatives.

We encourage you to inform your consumers and extended networks not to engage with such callers, and to report any suspicious calls to Social Security's Office of the Inspector General by calling 1-800-269-0271 or [submitting a report on the OIG website](#). We also urge you to read and share our [Social Security Matters blog](#), which provides more information on the nature of these fraudulent calls, as well as instructions on how to report such activity.

Social Security is committed to protecting the privacy and security of the people we serve. We appreciate your help in spreading the word about this important topic.

Advocacy. Assistance. Answers on Aging and Disabilities.